

Temporary Changes to Scotiabank Branch Network

As the Covid-19 crisis continues to evolve, our parent company Scotiabank and its subsidiaries continue to take the necessary steps to protect the health and safety of employees and customers.

In a recent communication issued by Scotiabank it was stated that Scotiabank, Scotia Insurance and Scotia Investments will be temporarily closing the following 8 branches and office locations from April 15, 2020 to April 30, 2020.

1. Christiana
2. Cross Roads
3. Ironshore
4. Old Harbour
5. Oxford Road
6. Port Maria
7. St. Ann's Bay
8. University of the West Indies

How this will affect you

Notwithstanding the closure announcement to the public, you will still have access to your Insurance Advisor via telephone, email and by scheduled appointment if necessary. Should you need to meet with your Insurance Advisor face to face in one of these locations, you can schedule an appointment during our reduced operating hours from 9:00am to 1:30pm Mondays to Thursdays, and 9:00am to 2:30pm on Fridays.

With the guidelines from the Government of Jamaica now in effect, and our effort to ensure the health and safety of our clients and employees, we recommend that you utilize the option of keeping in touch with your Insurance Advisor via our alternate channels and consider meeting with them face to face only if absolutely necessary.

For your convenience we wish to remind you of the various alternate channels available to you for your service requests:

Wealth Contact Centre: 888-467-5542 or 876-922-3765

Email: sjlic.service@scotiabank.com

Digital Channels: Scotia Online & Branch ATM (for premium and contribution payments)

We encourage you to take the necessary precautions to protect your health and safety at this time.

Thank you for choosing Scotia Insurance.

Yours Sincerely,



Debra Spence
Vice President Sales & Service
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