

Review and update your Account Information on Scotia OnLine.

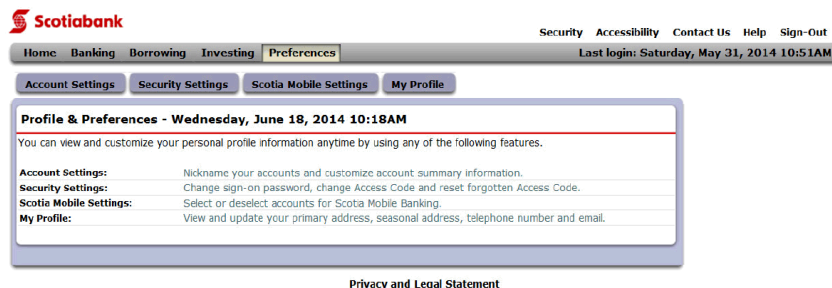
Scotiabank now gives you more options when banking online. Now you can change your information that relates to your Scotiabank profile. Information that can be updated includes primary address, secondary address, home phone, business phone, mobile phone and email addresses.

Profiles can only be completed through Scotia OnLine Banking and will be updated in real-time upon the submission of a request.

Only accounts in which you are the sole account holder will reflect changes in Customer Contact Information. Updates to Joint accounts must be completed in branch.

HOW TO START?

- Sign on to your Scotia OnLine account.
- Click on the Preferences Tab.
- Click on the "My Profile" sub-tab.



Frequently asked questions (FAQ)

Q: How quickly will my Scotiabank Profile be updated?

A: Your Scotiabank Profile will be updated in real-time upon the submission of your request.

Q: Can I make changes to my international address or phone number?

A: Changes to international addresses or phone numbers are not available. You can only make changes to your local country address and phone number.

Q: Can I update my Scotiabank Profile through Scotia Mobile Banking?

A: Changes to your Scotiabank Profile can only be completed through Scotia OnLine Banking.

Q: When I update my personal information will this also update my information in jointly held accounts?

A: Personal information updates are applied only to accounts in which you are the sole account holder. Updates to joint accounts must be completed at the branch.

For more details contact us at

1-888-4-SCOTIA



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