## Introducing Your New Account Statement

Scotiabank has designed a new account statement for you. This statement will show more than your account balance, it will be a tool of ongoing communication with us. We will share with you our news, our milestones and details on products and promotions that we offer and are relevant to you.

On the first page of the new format you will see information that is key to you: Balances, interests charged to your account and any other fees paid. In this way, all fees that impacted your account will be transparent.

Additionally, we will be simplifying the transactions by reducing the number of columns from three to two. In the first column, you will see the changes to your account with a plus sign for deposits and a minus sign for withdrawals. In the other column, you will see your balance. We will continue to keep the last page with the tables to ease the reconciliation of your transactions.

Your account statement will be available monthly to you as usual, via mail or online through Scotia OnLine Banking. You can change the way our statement is delivered by visiting any of our branches.



## Cashinhande

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		Your CHEQUING Account Summary		
Account Holder 123456		G		xxx-xxx-xxxx
		$\oplus$	WWW.SCO	OTIABANK.COM
Transaction	s (Withdrawals & Deposits ) - 1234	56		
Transaction Date	Description		Amount	Balanc
	OPENING BALANCE	8		\$ 2,055.78
08MAY	WITHDRAW	\$	500 -	
09MAY	LOAN PAYMENT	\$ 1	,000.00 -	
10MAY	DEPOSIT	\$ 1	,133.57 +	
15MAY	ACH DEBIT 12345678910123	\$ 1	,133.57 -	
	CLOSING BALANCE			\$ 555.78

## **Key Changes**

- Customer Information 1.
- 2. **Branch** Information
- 3. How to contact us - through our customer contact center or our website
- 4. Account information and period relevant to the statement
- 5. Messages relevant to you - we will tell you more about promotions and products that may interest you
- What's New in Scotiabank we will 6 share with you our milestones and more important news

If you have questions regarding this new statement please contact your local branch or contact centre:

Jamaica: 1 (888) 472-6842

- Account Summary number of 7. deposits and withdrawals done throughout the statement period, transaction amount, service charges, interest paid and interest rate (if applicable)
- 8. Transactions (deposits and withdrawals): Opening balance; detailed transactions will show in a single column, with a plus or minus sign next to it to indicate the impact on your account; and closing balance

