

The way you log into Scotia Online Banking is changing.

Starting February 18th, Scotiabank customers will be sent a verification code to validate their accounts. This new authentication process is designed to improve your security when you bank online.

A Verification Code is a randomly generated 6-digit code that is sent to the user's email address that is registered on their Scotiabank customer profile.

When you receive the Verification Code, you will need to enter the 6-digit code into the field displayed on Scotia OnLine or Scotia Mobile. This code will be used to authenticate and register your selected computer or mobile device. Once you register your device, you will not need to verify it again.

You will require a Verification Code for Authentication under the following scenarios:

- Signing in to an untrusted computer or mobile device
- Resetting your password
- Changing your password
- Self-Enrollment

If your email address has recently changed, please call our Contact Centre at 1-888-4SCOTIA (1-888-472-6842) or visit a Scotiabank branch today.

Scotiabank[®]