



Dear Customer,

At Scotiabank, the safety and well-being of our employees, customers and communities are a top priority for us. We remain committed to providing support as we address the threat of the COVID-19 virus. **The bank is taking extra precautions to keep our employees and customers safe** while transacting with us. We have heightened our requirements for branch and ATM cleaning.

We encourage you to follow the best practice protocols from the Ministry of Health to protect you and your families. Hand washing, strong personal hygiene and social distancing remain the best ways to curb the spread of the virus.

We are strongly encouraging all customers to register for online banking so they have the option of conducting transactions from anywhere at any time. We have also launched our **NEW Scotia Mobile Banking App** that makes it even easier to pay bills, transfer funds between accounts and to others, top up your mobile phone or check account activity.



Both online banking and the mobile app attract no transaction fees and are available 24 hours per day, 7 days per week. You can find more information [HERE](#) or call our contact centre at [888-4-SCOTIA](tel:888-4-SCOTIA).

We will continue to monitor the situation and to support our customers during this challenging period.

Sincerely,

David Noel,

President and CEO, Scotia Group Jamaica